

Racquet Club Court Reservation Policies

COURT RESERVATION: Courts may be reserved online for amenity members a maximum of 7 days in advance or by calling the pro shop. However, there may be an occasional situation for securing courts farther in advance for instruction with residents professional instruction where an exception may be made at the discretion of the RC manager. Property owners and guests may reserve courts 2 days in advance.

Court reservations are only allowed every 2 hours in the A.M. 8:00 AM to 10:00 AM, 10:00 AM to 12:00 PM, and 12:00 PM to 2:00 PM. 2:00 PM and on. We will be open to booking as you please. These policies apply equally to tennis and pickleball.

RESERVATION SLOTS: One member may reserve one court no more than 2 hours at a time. If your group requires more than one court, another member of your group, that will be playing with the group, will need to book the second court. The Racquet Club will help in finding members/players to make a minimum foursome.

RESERVATION NO SHOW: Tennis members may book either outdoor OR indoor tennis courts. If both are booked and not used, the primary member who booked the court will be billed the FULL Property Owner rate for the court not used. This policy also applies to groups booking multiple outdoor courts (tennis and pickleball).

RESERVATION PRIORITY: ALL "Members" have an equal opportunity to book courts online. Those who call or stand in line at the shop DO NOT HAVE PRIORITY over those who are booking online.

ROUND ROBIN FEE: ALL weekly round robins have a \$2/member and a \$15/non-member fee.

PAYMENT: Court fees are due before play for ALL Property Owners and guests.

CANCELLATION TIME REQUIREMENT: To provide as many play opportunities for all during our most coveted times of the day, between 8:00 AM and noon, cancellations must be made no less than 24 hours before your scheduled play time.

CANCELLATION FEES: If a court is not canceled within the required amount of time, the primary member who booked the court will be charged the FULL Property owner rate for that court.

CANCELLATION BY RACQUET CLUB STAFF: The racquet club staff reserves the right to cancel ANY reservation that does not adhere to the court reservation policies.

COURT ACCESS RULES DURING SUMMER CAMPS: Court access priority will be given to racquet club-sponsored summer camp participants. The pro shop will notify members of any conflicts

COURT CONDITIONS: Updates for court conditions are posted on the reservation page as needed.

COURT USE: Courts are to only be used for the specific sport they are designed for.